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## Medical Assistant Apprenticeship Program

Medical Assistants (MAs) are valued members of the clinic care team. The MA role is fast-paced, interesting, and patient safety guides every interaction. The MA is the first person to welcome a patient to the clinic and they set the stage for a comfortable, caring experience.

### Program Overview:

The Medical Assistant Apprenticeship training program is 11 weeks long. Class is held Monday through Friday from 7:45am to 4:15pm. In addition to classroom instruction, trainees can expect a significant amount of homework and studying outside of the classroom. The course material is taught using a combination of classroom instruction, online activities, skills labs and shadowing.

Classes offered during the program include: Anatomy & Physiology, Medical Terminology, Pathophysiology, Pharmacology, Essential Communication for the Healthcare Professional, Medical Assistant Standards & Practices, and Clinical Medical Assisting Lab.

At the conclusion of the 11-week classroom component, trainees sit for the Certified Clinical Medical Assistant (CCMA) Exam. Upon starting work in the clinic they will be enrolled in a 2,000 hour Registered Apprenticeship with the US Department of Labor. The salary will increase from the training wage (\$400/per week) to \$14.50 per hour, with increases based on competency development and performance at both the midpoint of the apprenticeship (approx. 1,000 hours) and again at the conclusion of the apprenticeship (2,000 hours) up to \$16.50 per hour.

## Frequently Asked Questions

### What is a registered apprenticeship?

Apprenticeship provides a unique, flexible training system that combines job related technical instruction with structured on-the-job learning experiences. Apprentices have the opportunity to “earn while they learn” as they become more proficient on the job. Monthly behavioral and technical competencies are reviewed and learning plans are developed with supervisors. Technical and behavioral competencies are introduced during the classroom educational portion with the expectation that the apprentice will develop proficiency over their apprenticeship.

### How much does it cost to participate?

There is no direct cost to the individual associated with participating in the program. Trainees are provided with the basic materials to complete the education program, including textbooks, a scrub top and loaned a classroom computer. Trainees will need access to reliable internet for virtual class and out of classroom work.



Colby-Sawyer  
College



**Will I receive a certificate if I graduate?**

Yes. Trainees receive a certificate of completion from the Dartmouth-Hitchcock Workforce Readiness Institute for the 11-week training. At the conclusion of the classroom component, trainees sit for the Certified Clinical Medical Assistant (CCMA) Exam. Upon passing, trainees earn the CCMA credential. Upon completion of the one-year apprenticeship, apprentices receive a Certificate of Apprenticeship Completion from the US Department of Labor.

**Do I earn college credit?**

Graduates of the program earn college credits at no cost for the training and are eligible to earn additional credits throughout the apprenticeship. Students are co-enrolled in the D-H WRI and Colby-Sawyer College. Additional information will be provided to selected trainees during program enrollment.

**Will I be paid while I am a student during the 11 weeks?**

Yes. Trainees will be hired and earn a training wage of approximately \$400 per week during the 11 weeks of class. Trainees will become eligible for benefits after their first 30 days of employment. Upon successful completion of the 11 week classroom they transition to an MA Apprentice role and earn \$14.50/hour.

**Is there anything I need to do before being hired by D-H?**

Yes, all selected individuals will go through D-HH pre-employment screenings, which include a Criminal Background Check, Education Verification, Reference Checks, Drug Screen, Immunization Review and a Health Screening. If there is something may come back on a criminal record check, we ask that candidates disclose to the WRI Program Leader at the interview, as non-disclosure could be a barrier moving forward.

**What if I am unable to enroll in the program at this time?**

Please visit [www.dhwri.org](http://www.dhwri.org) to learn about other training opportunities through the **D-H Workforce Readiness Institute**. If you would like to receive e-mail notifications when new programs are being offered please submit contact information through the website.

**Other questions? Email us at [wri@hitchcock.org](mailto:wri@hitchcock.org)**